

Students and Parents – MyEd Portal Password Reset Help

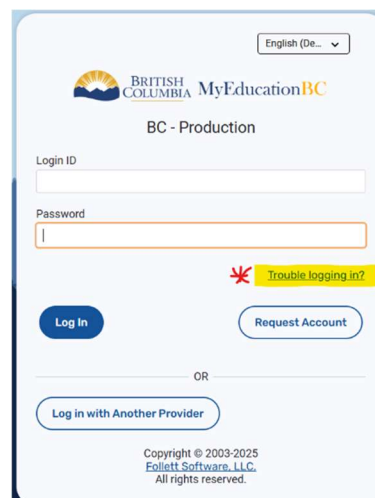
Did you know the MyEd portal has a redesigned password reset feature? If you already have a MyEd account but cannot login due to a Login ID or password issue, you can confirm your Login ID or reset your own password!

Step 1

Go to the MyEd portal Login Screen

(<https://www.myeducation.gov.bc.ca/aspen>)

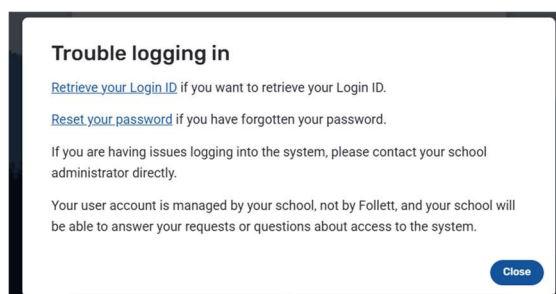
and click on the “Trouble Logging in?” button.



Step 2

Click on “Retrieve your Login ID” or “Reset your Password”

Once that is done it will ask you to confirm your email address. Students, this would be your @sd28.org email, parents it would be whatever you have on file with the school. Once you input the necessary email address the system will email you your ID or instructions on resetting your password.



Step 3

From there all you need to do is check your email and follow the instructions provided. If you are still having trouble, or you do not yet have an account, contact your school for help getting started.